

**Panasonic**  
BUSINESS

TOUGHBOOK A3  
Solution Guide

**TOUGHBOOK**





# TOUGHBOOK A3

## FULLY RUGGED, FAN-LESS ANDROID™ 9.0 TABLET WITH 10.1" OUTDOOR DISPLAY

The 10.1" Android™-powered TOUGHBOOK A3 delivers true ruggedness and is ideal for highly mobile outdoor workers in challenging conditions. With its capacitive, sunlight viewable 10-finger multi-touch IPS display, flexible configurable ports and business expansion capability, this Android 9.0" device can be used in the field whilst benefitting from connectivity options to ensure data is always available when needed.

- Qualcomm Snapdragon 660 Octa-Core CPU
- Android™ 9.0 Pie
- Android Enterprise Recommended
- 10" WUXGA (1920x1200) outdoor
- Capacitive 10 finger multi-touchscreen
- 150cm drop resistant\*
- Water and dust resistant (IP65)\*
- Up to 15 hours battery life
- User field exchangeable battery
- Hot swap battery optional
- Dual battery design
- User field exchangeable battery
- USB 3.0 Type-C and USB 2.0 Type A
- Flexible configuration port (BCR/SCR/USB)\*\*
- Lightweight - weighs approx. 880g

\*Tested at Panasonic Factory

\*\*Optional

*All technical specifications are subject to change without notice.*



## TOUGHBOOK A3 ACCESSORY ECOSYSTEM



All accessories in this guide are fully tested and certified in the Toughbook factory by Toughbook engineers

Panasonic COMPASS covers everything you need to deploy and manage your Panasonic rugged Android tablets and handhelds securely in your business, over their lifetime. Look out for the logo next to the software and services that fall under the COMPASS umbrella in this catalogue.

Visit [business.panasonic.co.uk/computer-product/COMPASS](https://business.panasonic.co.uk/computer-product/COMPASS) to find out more.



**PROSERVICES**



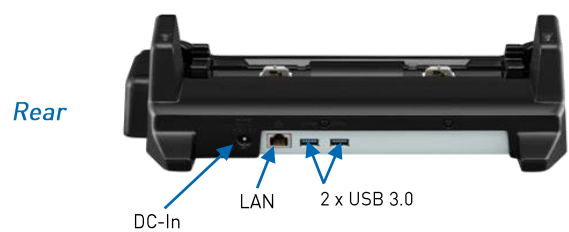
## DOCKING SOLUTIONS

### TOUGHBOOK A3 Desktop Port Replicator

Size: 315mm x 270mm x 50mm (12.4 x 10.7 x 1.97")

Weight: 1.6 kg (3.53 lb)

Part No: FZ-VEBA21U



*All technical specifications are subject to change without notice.*



## DOCKING SOLUTIONS

### TOUGHBOOK A3 Vehicle Dock

**Part Numbers:**

PCPE-HAVA301

PCPE-HAVA302

PCPE-HAVA303

Without antenna pass-through

With antenna pass-through

Non electronic

**Features:**

- Ports (except non-electronic version):  
Power DC-16V  
2 x USB 2.0  
1 x LAN  
Dual antenna pass-through optional
- Slam latch mechanism for ease of use
- Lock accessible from both sides
- VESA 75 mounting pattern
- Power supply not included

**Dimensions:** 291 x 248 x 106 mm (11.4 x 9.772 x 4.0")

**Weight:** 1.33 kg (2.94 lb)

**Warranty:** 12 months

**Compatibility:** TOUGHBOOK A3

**Certifications:** TOUGHBOOK Certified (Europe)



**Part Numbers:**

PCPE-GJA3V01

PCPE-GJA3V02

PCPE-GJA3V03

Without antenna pass-through

With antenna pass-through

Non electronic

**Features:**

- Ports (except non-electronic version):  
Power DC-16V  
2 x USB 2.0  
1 x LAN  
Dual antenna pass-through optional
- Pinch lock mechanism for ease of use
- Lock accessible from both sides
- VESA 75 mounting pattern
- Power supply not included

**Dimensions:** 291 x 248 x 106 mm (11.4 x 9.772 x 4.0")

**Weight:** 0.98 kg (2.15 lb)

**Warranty:** 12 months

**Compatibility:** TOUGHBOOK A3

**Certifications:** TOUGHBOOK Certified (Europe)



All technical specifications are subject to change without notice.



**PROSERVICES**



## CARRYING SOLUTIONS

### Panasonic A3 Shoulder Strap

Part No: CF-VNS331U



### Panasonic A3 Rotating Hand Strap with Stand

Part No: FZ-VSTA31U



### A3 Mobility Bundle

Comes with removable handle and ergonomic shoulder strap.

Part No: PCPE-INF20B1



### A3 Enhanced Rotating Hand Strap

Comes with a removable handle and 140cm long shoulder strap.

Part no: PCPE-INF20H1



### A3 Always On Case

Size: 285 x 216 x 32mm

Weight: 408.2g

Part No: PCPE-INFA3A0



### User Harness

Can be used with the Always On Case and the Enhanced Rotating Hand Strap.

Part No: PCPE-INFUVA1



### A3 Elastic X-Strap

Size:

Hand Pad 114 x 70 x 6.3mm

Corner Straps 178 x 9.5 x 10mm

Weight: 27.2g

Part No: PCPE-INFA3XS



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## POWER MANAGEMENT SOLUTIONS

### Standard Battery Pack

3200 mAh

Part No: FZ-VZSUT10U



### Extended Battery Pack

5580 mAh

Part No: FZ-VZSUT11U



### AC Power Supply

Part no: CF-AA6413Ax\*

\*E: UK; G: EU; T: Italy; D: Switzerland



### 5-Bay Battery Charger

Size: 152 x 89 x 60 mm

Weight: 0.44 kg

AC adaptor included (CF-AA5713A\*)

Part No: FZ-VCBT131\*

\*E: UK; G: EU; T: Italy; D: Switzerland



### Auto Adaptor (90W, 12-32 VDC)

Part Nos:

- CF-LND8024FD: Cigarette plug input cable
- CF-LND8024BW: Bare wire input cable



### Auto Adaptor (90W, 12-16 VDC)

Part Nos:

- CF-LND80S-FD: cigarette plug input cable
- CF-LND80SBW: bare wire input cable



### MIL SPEC Auto Adaptor (90W, 11-32 VDC)

Part No: CF-LNDMLSTD



### Auto Adaptor For Forklifts

Part Nos:

- PCPE-LNDFH11: 70-110V
- PCPE-LNDFH32: 12-32V
- PCPE-LNDFH60: 20-60VDC



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## PRODUCTIVITY SOLUTIONS

### Capacitive Stylus Pen

IP55 rated.

Part No: CF-VNP025U



### Bungee Tether

Part No: CF-VNT002U



### Infocase Stylus Tether

Part No: PCPE-INFUVA2



### Capacitive Touchscreen stylus

Part No: PCPE-LDYST02



### USB Keyboard

US English only

Part No: PCPE-KEYB



### Mini Antibacterial USB Keyboard

Part Nos:

- PCPE-ACCABK1 – UK English;
- PCPE-ACCABK2 – US English
- PCPE-ACCABK3 – French
- PCPE-ACCABK4 – German



### Mini Rugged Wireless Keyboard

With Bluetooth

Part Nos:

- PCPE-ACDSUK1 – UK English
- PCPE-ACDSFR1 – French
- PCPE-ACDSGR1 – German



### Rugged USB Keyboard

Part No: PCPE-MMRK01\*

\*E: English; F: French; G: German



*All technical specifications are subject to change without notice.*





## CLEANING & PROTECTION

### Kensington Lock

Part No: PCPE-KENLOK1



### LCD Screen Cleaning Cloth

Part No: CF-VNC002U

\*MOQ: 10 pcs



### Protective LCD Film

Replacement for  
protective film pre-  
installed on TOUGHBOOK  
A3



Part No: FZ-VPFA31U

## MOBILE PRINT SOLUTIONS

### PJ7 Series A4 Mobile Printers

Perfectly dimensioned for your briefcase or computer bag, PJ7 series of compact, direct thermal printers can also be easily mounted in your vehicle. Take it out on the road and make sure your clients and customers receive those all-important documents in an instant. Available with 300 dpi print resolution, and with USB, Bluetooth or Wi-Fi.

Part No.:	<b>PCPE-BRPJ763</b>	PJ763 A4 mobile printer, 300 dpi with USB & Bluetooth
	<b>PCPE-BRPJ773</b>	PJ773 A4 mobile printer, 300 dpi with USB, Wi-Fi and AirPrint



*All technical specifications are subject to change without notice.*



# PRODUCTIVITY SOLUTIONS

## Compact Wearable Barcode Scanner

Part Nos:

- PCPE-PGLSCN1 – Standard Range
- PCPE-PGLSCN2 – Mid Range



## Barcode Scanner Charging Cradle

With International plugs

Part No: PCPE-PGLCHR3



## Index Trigger Wrap - 3 Pcs. Pack

Part Nos:

- PCPE-PGLITSL - Left Hand, Size Small
- PCPE-PGLITML - Left Hand, Size Medium
- PCPE-PGLITLL - Left Hand, Size Large
- PCPE-PGLITSR - Right Hand, Size Small
- PCPE-PGLITMR - Right Hand, Size Medium
- PCPE-PGLITLR - Right Hand, Size Large



## Bluetooth Headset

Part No: PCPE-MODBTH1



## Headset Battery Charger – 10 bay

Part No: PCPE-MOD10BC



## Replaceable Batteries – 25 pack

Part No: PCPE-MODBAT1



*All technical specifications are subject to change without notice.*



**PROSERVICES**

## PROFESSIONAL SERVICES



### Android Installation

Part No: PCPE-PSANDRD

Price on Request

### Custom ROM Creation

Price and SKU on Request. Depends on complexity.

### SIM Installation

Part No: PCPE-PSSIMIN

### Asset Tagging

Standard, using CPE label set.

Part No: PCPE-PSATAG1

### Information Management Bundle

IMEI, MAC, SIM, ASSET, Hardware Hash reporting.

Part No: PCPE-PSATAGB

### Solution Packaging

Up to 10 items packaged together in a box.

Does not include custom designed case.

Part No: PCPE-PSSPACK

### Customer Branding

Logo badge on device casing or bezel.

Part Nos: PCPE-PSLOGOB

### Customised Deployment / Logistics

Part No: PCPE-PSCDL01

Price on Request.

*All technical specifications are subject to change without notice.*



## LIFECYCLE SUPPORT



### Extended Warranty (4 or 5 years)

Panasonic's Extended Warranty provides an additional two years of warranty, helping you to minimise repair costs and maximise the life cycle of your TOUGHBOOK or Toughpad.

Part No.: FZ-LESPEW\* \*4 / 5

### COMPASS Complete (3, 4 or 5 years)



A special warranty bundle for TOUGHBOOK Android devices including accidental damage cover, COMPASS Security Android long term security updates and optional Smart Service real time analytics.

COMPASS Complete:

FZ-YCZDCOMP2U	3 year COMPASS Complete for A3
FZ-YCZDCOMP4U	4 year COMPASS Complete for A3
FZ-YCZDCOMP6U	5 year COMPASS Complete for A3

Smart COMPASS Complete (with Smart Service) **MOQ 10:**

FZ-YCZDCOMP8U	3 year Smart COMPASS Complete for A3
FZ-YCZDCOMPAU	3 year Smart COMPASS Complete for A3
FZ-YCZDCOMPUCU	3 year Smart COMPASS Complete for A3

### Smart Battery Warranty



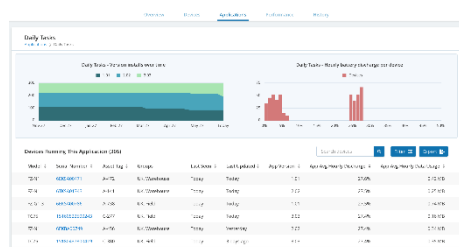
Smart Battery Monitor software, powered by B2M Solutions, monitors device battery health in real-time. Smart Battery Monitor will indicate when batteries reach low capacity during normal use, so a replacement battery can be sent out in advance. Available at point of sale of device only.

Part No.: CF-LESPBASS3/4/5      3/4/5 year Smart Battery Warranty

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## TOUGHBOOK Smart Service

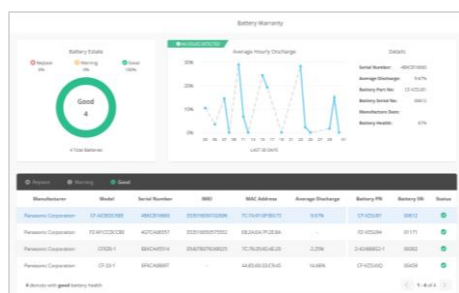


Real time analytics, powered by B2M Solutions, showing the health and performance of your estate of mobile devices, focussing on areas such as battery life, data usage, disruptions and connectivity. Enables the user to recognise patterns of usage and potentially pre-empt issues before they arise.

Part Nos.:

- **CF-LESPSSSM3** 3 year Smart Service self-managed licence
- **CF-LESPSSSM5** 5 year Smart Service self-managed licence

## Smart Battery Monitor

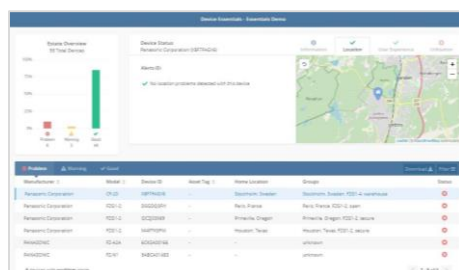


An additional “Smart” module that monitors battery usage and health in detail, focusing on battery serial numbers, the software allows the customer to track, identify and replace batteries before they impact productivity. With dashboard access and alerts.

Part Nos:

- **CF-LESPBAEE1** 1 year Smart Battery Monitor software licence
- **CF-LESPBAEE3** 3 year Smart Battery Monitor software licence
- **CF-LESPBAEE5** 5 year Smart Battery Monitor software licence

## Smart Device Monitor



An additional “Smart” module that monitors device usage in more detail. Dashboard access provides information such as device location; user experience, including drop detection on Android devices and also enables alerts and geofences to be set up.

Part Nos:

- **CF-LESPDAEE1** 1 year Smart Device Monitor software licence
- **CF-LESPDAEE3** 3 year Smart Device Monitor software licence
- **CF-LESPDAEE5** 5 year Smart Device Monitor software licence

## SOFTWARE SOLUTIONS – PREMIER PARTNERS



### Absolute Data and Device Security

Patented technology to centrally secure TOUGHBOOK devices for unrivalled endpoint security and data risk management.

*Part numbers available upon request.*

Website: <https://www.absolute.com/partners/oem/panasonic/>



### NetMotion Mobility

More than just a VPN, "Mobility" Mobile Performance Management software can dynamically maintain access to applications through changing network conditions, allowing mobile workers to remain productive anywhere their work takes them. Diagnostics option also available.

*Part numbers available upon request.*

Website: <https://www.netmotionsoftware.com/products/mobility>



### SOTI MobiControl

MobiControl is an Enterprise Mobility Management (EMM) solution with enhanced EMM features like application management, content management, location services and remote help.

*Part numbers available upon request.*

Website: <https://www.soti.net/products/soti-mobicontrol/>



### Sygic

Sygic Professional GPS Navigation works offline and features truck specific routing, itinerary with time windows and over 60 APIs for development with Android and Windows based apps.

*Part numbers available upon request.*

Website: <https://www.sygic.com/enterprise/professional-gps-navigation-sdk>

For more info on these software solutions, please refer to the co-branded data sheet [here](#).

## SOFTWARE SOLUTIONS – CERTIFIED PARTNERS



### StayLinked

StayLinked's SmartTE software provides a cost-effective way to take advantage of touchscreen devices with Terminal Emulation by transforming traditional "green screen" application screens into easy-to-use, graphical screens with no changes to the underlying enterprise applications.

For more information or to request a demo, visit:  
<https://www.staylinked.com/panasonic>



### Loqus

Loqus Fleet Ltd specialises in the provision of end-to-end Transport management systems providing organisations with the necessary tools to help them Plan, Execute and Monitor & Control work orders from initial order taking down to the last mile. Headquartered in Malta, the group employs a passionate team of high calibre software engineers supported by an experienced management team

Visit website: <http://openfleet.loqusgroup.com/>



### Acronis

Acronis sets the standard for cyber protection and hybrid cloud storage through its innovative backup, anti-ransomware, disaster recovery, storage, and enterprise file sync and share solutions. Enhanced by its award-winning AI-based active protection technology, blockchain-based authentication and unique hybrid-cloud architecture, Acronis protects all data in any environment – including physical, virtual, cloud, mobile workloads and applications – all at a low and predictable cost.

Visit website: <https://www.acronis.com>



### GPC Systems

GPC is an award-winning software house with over 25 years of experience working with a range of sectors across the globe. Driven by the needs of their customers in healthcare, transportation, police, logistics and local government, GPC strives to improve outcomes through the most efficient use of resources. GPC has in-depth experience creating solutions utilising 3D cameras, including the Intel® RealSense™ technology integrated into the TOUGHBOOK M1.

Visit website: <https://www.gpcsl.com/>

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## ACCESSORY SUMMARY 1

Solution Type	Part Number	Description
Docking Solutions	FZ-VEBA21U	TOUGHBOOK A3 Desktop Port Replicator
	PCPE-GJA3V01/02/03	Gamber Johnson TOUGHBOOK A3 Tablet Vehicle Dock
	PCPE-HAVA301/02/03	Havis TOUGHBOOK A3 Tablet Vehicle Dock
Productivity	PCPE-MOVBTH1	Bluetooth Headset
	PCPE-MOD10BC	Bluetooth Headset 10 Bay Charger
	PCPE-MOVBAT1	Bluetooth Headset Replaceable Batteries – 25 pack
Carrying Solutions	CF-VNS331U	TOUGHBOOK A3 Shoulder Strap
	FZ-VSTA31U	TOUGHBOOK A3 Rotating Hand Strap with Stand
	PCPE-INF20B1	Toughmate A3 Mobility Bundle
	PCPE-INF20H1	Toughmate A3 Enhanced Rotating Hand Strap
	TBA	Toughmate A3 Always On Case
	PCPE-INFUVA1	User Harness
Power Management	FZ-VZSUT10U	Standard Battery Pack
	FZ-VZSUT11U	Extended Battery Pack
	CF-AA6413A*	AC Power Supply
	FZ-VCBT131*	5-Bay Battery Charger
	CF-LND80S-FD/BW	Car Charger (12-16VDC)
	CF-LND8024 FD/BW	Car Charger (12-32VDC)
	CF-LNDMLSTD	Mil Spec Auto Adaptor
	PCPE-LNDFH11	Car Charger for Forklifts (70-110V)
	PCPE-LNDFH32	Car Charger for Forklifts (12-32V)
	PCPE-LNDFH60	Car Charger for Forklifts (20-60VDC)
Styluses & Tethers	CF-VNP025U	Panasonic Capacitive Stylus Pen
	CF-VNT002U	Bungee Tether
	PCPE-LDYST02	Capacitive Touchscreen Stylus
	PCPE-INFUVA2	Stylus Tether
Keyboards and peripherals	PCPE-ACDS*	Mini Rugged Wireless Keyboard
	PCPE-MMRK01*	Rugged USB Keyboard
	PCPE-KEYB	USB Keyboard
	PCPE-ACCABK*	Mini Antibacterial USB Keyboard
Barcode Scanner Solutions	PCPE-PGLSCN1	Standard Range Barcode Scanner
	PCPE-PGLSCN2	Mid Range Barcode Scanner
	PCPE-PCGCHR3	Barcode Scanner Charging Cradle
	PCPE-PGLIT* SL/ML/LL	Index Trigger Glove – 3 Pcs. Pack (SL: Left Hand Small Size, ML: Left Hand Medium Size, LL: Left Hand Large Size)
	PCPE-PGLIT* SR/MR/LR	Index Trigger Glove – 3 Pcs. Pack (SR: Right Hand Small Size, MR: Right Hand Medium Size, LR: Right Hand Large Size)





## ACCESSORY SUMMARY 2

Solution Type	Part Number	Description
Security & Protection	CF-VN002U	LCD Screen Cleaning Cloth
	CF-VPF31U	LCD Protective Film for TOUGHBOOK A3
	PCPE-KENLOK1	Kensington Lock
Mobile Printing Solutions	PCPE-BRPJ763	PJ763 A4 mobile printer, 300 dpi with USB & Bluetooth
	PCPE-BRPJ773	PJ773 A4 mobile printer, 300 dpi with WiFi, USB & Bluetooth
Professional Services	PCPE-PSANDRD	Android Installation
	PCPE-PSSIMIN	SIM Installation
	PCPE-PSATAG1	Asset Tagging
	PCPE-PSATAGB	Information Management Bundle
	PCPE-PSSPACK	Solution Packaging
	PCPE-PSLOGOB	Customer Branding
	PCPE-PSCDL01	Customised Deployment / Logistics
COMPASS	FZ-YCZDCOMP* 2U/4U/6U	COMPASS Complete
	FZ-YCZDCOMP* 8U/AU/CU	Smart COMPASS Complete
Lifecycle support solutions	FZ-LESPEW* 4/5	Extended Warranty
	FZ-LESPAD* 3/4/5	Accidental Damage Warranty
	CF-LESPBASS* 3/4/5	Smart Battery Warranty

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